

LIMITED WARRANTY

TRUE HARBOR, LLC warrants that its engineered deck panels for docks ("Product") will be free from defects in material and manufacture for a period of twelve years from the original consumer's date of purchase. This Limited Warranty is applicable to the original consumer and is not assignable or transferable. If Product is determined by TRUE HARBOR, LLC to be defective, TRUE HARBOR, LLC will replace the Product in question with new Product of the same or equivalent value at no charge.

TRUE HARBOR, LLC warrants its Product against fading, breaking, corrosion, rust, or insect infestation under normal use and service.

THIS LIMITED WARRANTY does not cover damage resulting from accident, unreasonable use, neglect, alteration, improper service, improper installation, acts of God or any other causes not arising out of defects in materials or workmanship. Additionally, this warranty does not cover costs of labor, freight, taxes or other expenses associated with installation, removal or reinstallation of product.

HOW TO FILE A LIMITED WARRANTY CLAIM: Send by certified mail an explanation of the defect, the original purchase invoice or receipt, indicating the date and location of purchase by original consumer to: 2145 Cole Street, Birmingham, Michigan 48009. True Harbor, LLC reserves the right to request additional information, including but not limited to, photos and field inspection of product claimed to be defective under the terms of this Limited Warranty.

THIS WARRANTY IS IN LIEU OF ALL CONDITIONS OR WARRANTIES, EXPRESS, OR IMPLIED INCLUDING BUT NOT LIMITED TO ANY IMPLIED CONDITIONS OR WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THE PART OF TRUE HARBOR, LLC. SOME STATES AND PROVINCES DO NOT ALLOW THE EXCLUSIONS OF IMPLIED WARRANTIES OR LIMITATIONS OF HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. IF THE PRODUCT IS DEFECTIVE PER THE ABOVE COVERAGES, YOUR SOLE AND EXCLUSIVE REMEDY SHALL BE REPLACEMENT AS PROVIDED ABOVE. TRUE HARBOR, LLC SHALL NOT BE LIABLE FOR ANY DAMAGES, LOSS OF USE, LOSS OF PROFITS OR INTERRUPTION OF BUSINESS WHETHER SUCH ALLEGED DAMAGES ARE BASED IN WARRANTY, TORT, CONTRACT OR INDEMNITY. SOME STATES AND PROVINCES DO NOT ALLOW THE EXCLUSION OF LIMITATIONS OR INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. THIS WARRANTY IS VALID ONLY IN THE UNITED STATES AND CANADA.



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